



Stewarding WSIB outcomes with confidence and continuity

SBCI's WSIB Support Services help school boards manage workers' compensation obligations across the full claim lifecycle, supporting employee well-being, informed decision-making, and sustainable outcomes that contribute to safe, stable learning environments.

WSIB Support Services

For school boards, effective WSIB management is essential to supporting employee recovery, maintaining operational stability, and reducing system-level risk.

- ✓ Providing guidance from pre-claim through resolution and appeal, when required
- ✓ Monitoring claims proactively to identify atypical cost or duration trends
- ✓ Supporting safe, timely, and sustainable return-to-work outcomes
- ✓ Ensuring alignment with WSIB law, policy, and disability management best practices

Additional SBCI services that support WSIB outcomes:

- ✓ Appeals representation and adjudication support services
- ✓ Annual performance reporting, benchmarking, and budget planning
- ✓ Disability Support and return-to-work planning
- ✓ Attendance Support and absence management

SBCI's Approach

We work alongside boards to provide informed guidance across the full lifecycle of a WSIB claim, supporting both day-to-day decision-making and longer-term risk management. Our approach reflects decades of experience supporting Ontario school boards, including those operating as Schedule 2 employers.

Our approach emphasizes:

Early engagement and informed guidance to support timely, defensible decisions.

Clear roles, accountability, and documentation to reduce ambiguity and escalation.

Collaboration with board teams to support shared goals and consistent application.

Practical solutions grounded in education-sector realities, not generic frameworks.

Support is flexible and responsive, aligned to the needs and capacity of each board, and designed to complement existing internal expertise rather than replace it.

This approach promotes healthier workplaces, more predictable WSIB costs, and sustained capacity to support student learning

Our Purpose

SBCI is dedicated to guiding school board Members with informed workplace solutions, grounded in excellence and focused on supporting employee well-being as a foundation for student success. Through expert, proactive, and school board-focused services, we support safer, healthier, and more innovative work environments across the education sector.



Expected Outcomes

- ➔ Greater **consistency and confidence** in WSIB-related decision-making
- ➔ Earlier **identification of high-risk or high-cost claims** through proactive monitoring
- ➔ Improved return-to-work outcomes that support **employee recovery and operational stability**
- ➔ **Reduced escalation**, delays, and appeals exposure
- ➔ Stronger **alignment** between WSIB, disability management, and accommodation processes
- ➔ Better **visibility into trends, risks, and opportunities** to inform planning and oversight

Connect with SBCI

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